

## RETURNS & EXCHANGES

Order Date	Order Number / Name	Barcode

+44 (0) 2891 467999 [returns@piarossini.com](mailto:returns@piarossini.com)

Product Code	Quantity	Description	Size	Colour	Replacement Item (if different to original item)	Replacement Size	Replacement Colour	Refund (Please tick below)	Reason Code	Choose your exchange or refund reason code:
										1. Wrong size
										2. Ordered more than one size/style
										3. Style not as I thought
										4. Item doesn't suit me
										5. Quality not as expected
										6. Fabric not as anticipated
										7. Dislike the colour
										8. Wrong item received
										9. Faulty item received
										10. Parcel damaged on arrival
										11. Arrived too late

Comments \_\_\_\_\_  
 \_\_\_\_\_

### HASSLE-FREE RETURNS AND EXCHANGES!

- A. Complete this form (including the reason code section) and enclose it with your returned parcel.
- B. Secure the address label (found bottom right of this form) to the outside of your parcel.
- C. For European or American returns and exchanges please contact us at [hello@piarossini.com](mailto:hello@piarossini.com) or by phone **+44 (0) 2891 467999** to receive your free returns label.
- D. Please retain a proof of postage for your reference. We aim to process returns within 5-7 working days at the warehouse. Once the refund has been processed, any funds due should appear on your bank statement within 3-5 working days.